primus

Primus Digital Home Phone
Quick Install Guide

WHAT YOU NEED

● A working Internet connection   ● Primus Phone Adapter   ● Power Adapter and Prong   ● Ethernet Cable

If you want to use your existing home telephone wiring with your Digital Home Phone, please see: **www.primus.ca/homewiring**

IDENTIFY YOUR NETWORK SETUP

If you have a cable/DSL gateway without a router, please proceed to Connecting Equipment without a Router.

If you have a cable/DSL modem with a router, please proceed to Connecting Equipment with a Router.
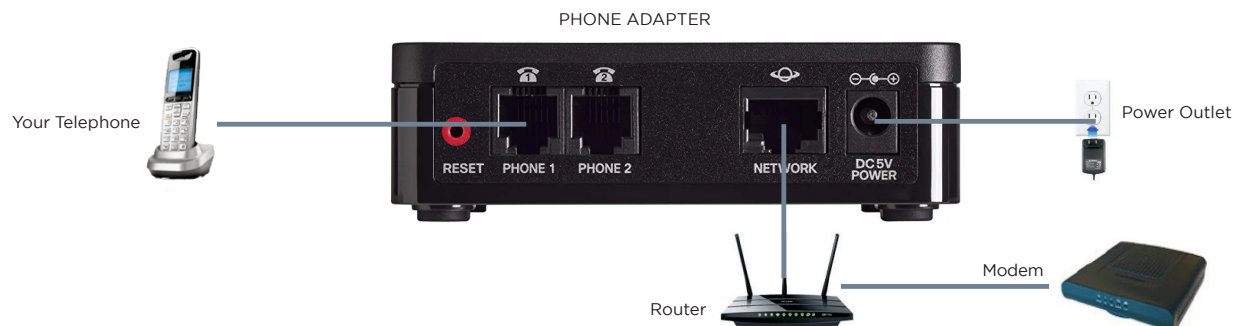
Cable/ DSL gateway   Your computer

Cable/ DSL modem   Router   Your computer

CONNECTING EQUIPMENT WITHOUT A ROUTER.

1 • Unplug the power cord from the back of your gateway.

2 • Connect the Ethernet cable from your gateway to the NETWORK port of the phone adapter located at the back of the device.
• Plug your phone cord into the PHONE 1 port located in the back of your phone adapter.

3 Please wait 30 seconds between powering on each device. Power on your devices in the following order:
1. Gateway
2. Phone Adapter
WAIT 10 MINUTES. DO NOT UNPLUG ANY DEVICE DURING THIS TIME.

PHONE ADAPTER

Your Telephone

RESET PHONE 1 PHONE 2   NETWORK   DC 5V POWER

Power Outlet

Gateway

CONNECTING EQUIPMENT WITH A ROUTER.

1 • Unplug the power cord from the back of your modem and router.

2 • Connect one end of the Ethernet cable to an available port on your router and the other end to the NETWORK port of the phone adapter located at the back of the device.
• Plug your phone cord into the PHONE 1 port located in the back of your phone adapter.

3 Please wait 30 seconds between powering on each device. Power on your devices in the following order:
1. Modem
2. Router
3. Phone Adapter
WAIT 10 MINUTES. DO NOT UNPLUG ANY DEVICE DURING THIS TIME.

PHONE ADAPTER

Your Telephone

RESET PHONE 1 PHONE 2   NETWORK   DC 5V POWER

Power Outlet

Modem

Router

YOUR SETUP IS COMPLETE!
Once the POWER and PHONE 1 LED's are solid green and the INTERNET LED is blinking green you are ready to start making calls.

Visit primus.ca/DHPvideo to watch our video on how to set up your Digital Home Phone service. For general support, contact us at resisupport.primus.ca or call Technical Support at 1-800-370-0015

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