primus

Primus Digital Home Phone
Quick Install Guide

Everything you need to get started

WHAT YOU NEED

● A working Internet connection   ● Primus Phone Adapter   ● Power Adapter and Prong   ● Ethernet Cable

If you want to use your existing home telephone wiring with your Digital Home Phone, please see: **www.primus.ca/homewiring**

IDENTIFY YOUR NETWORK SETUP

If you have a cable/DSL gateway without a router, please proceed to Connecting Equipment without a Router.
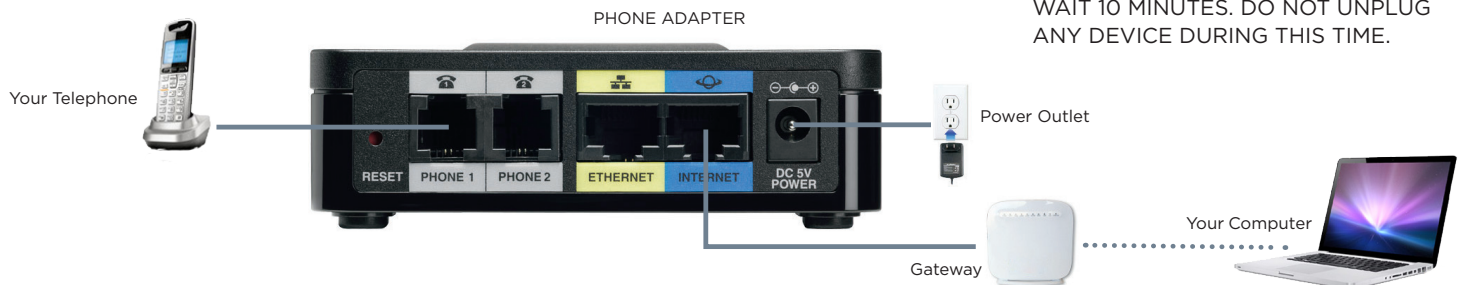
If you have a cable/DSL gateway with a router, please proceed to Connecting Equipment with a Router.
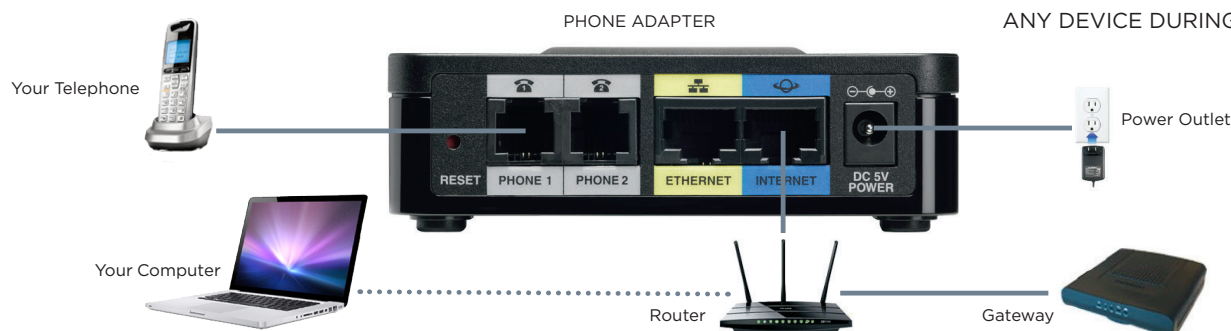
Cable/ DSL gateway   Your computer

Cable/ DSL gateway   Router   Your computer

CONNECTING EQUIPMENT WITHOUT A ROUTER.

1 • Unplug the power cord from the back of your gateway.

2 • Connect the Ethernet cable (provided) from your gateway to the INTERNET port of the Adapter located at the back of the device.
• Plug your phone cord into the PHONE 1 port located in the back of your Adapter.

3 Please wait 30 seconds between powering on each device. Power on your devices in the following order:
1. Gateway
2. Adapter
WAIT 10 MINUTES. DO NOT UNPLUG ANY DEVICE DURING THIS TIME.

PHONE ADAPTER

Your Telephone

RESET   PHONE 1   PHONE 2   ETHERNET   INTERNET   DC 5V POWER

Power Outlet

Your Computer

Gateway

CONNECTING EQUIPMENT WITH A ROUTER.

1 • Unplug the power cord from the back of your gateway and router.

2 • Connect one end of the Ethernet cable (provided) to an available port on your router and the other end to the INTERNET port of the Adapter located at the back of the device.
• Plug your phone cord into the PHONE 1 port located in the back of your Adapter.

3 Please wait 30 seconds between powering on each device. Power on your devices in the following order:
1. Gateway
2. Router
3. Adapter
WAIT 10 MINUTES. DO NOT UNPLUG ANY DEVICE DURING THIS TIME.

PHONE ADAPTER

Your Telephone

RESET   PHONE 1   PHONE 2   ETHERNET   INTERNET   DC 5V POWER

Power Outlet

Your Computer

Router   Gateway

YOUR SETUP IS COMPLETE!
Once the POWER and PHONE 1 LED's are solid green and the INTERNET LED is blinking green you are ready to start making calls.

Visit primus.ca/DHPvideo to watch our video on how to set up your Digital Home Phone service. For general support, contact us at resisupport.primus.ca or call Technical Support at 1-800-370-0015

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