



Customer Configuration: Panasonic TGP600/TPA60 Phone User Assignment Guide

The Panasonic TGP600, additional cordless handsets (TPA60), and additional wireless desk phones (TPA65) can be assigned to a single HPBX user or multiple HPBX users. By default, the TGP600 and associated phones will be assigned to a single user; all the phones will ring when an incoming call goes to the user's extension:



Alternatively, you can assign a single user to each phone:



ou can also do a combination - some users can have two or more phones assigned to them, while other users will just have a single phone.

The assignment of phones to HPBX users is configured through the HPBX Online Portal.

ASSIGNING USERS TO PHONES

1. Login to the HPBX Online Portal (<https://voice.primus.ca/HPBX/>) using your administrator username (usually your email) and password.



primus EN FR Help

User name *

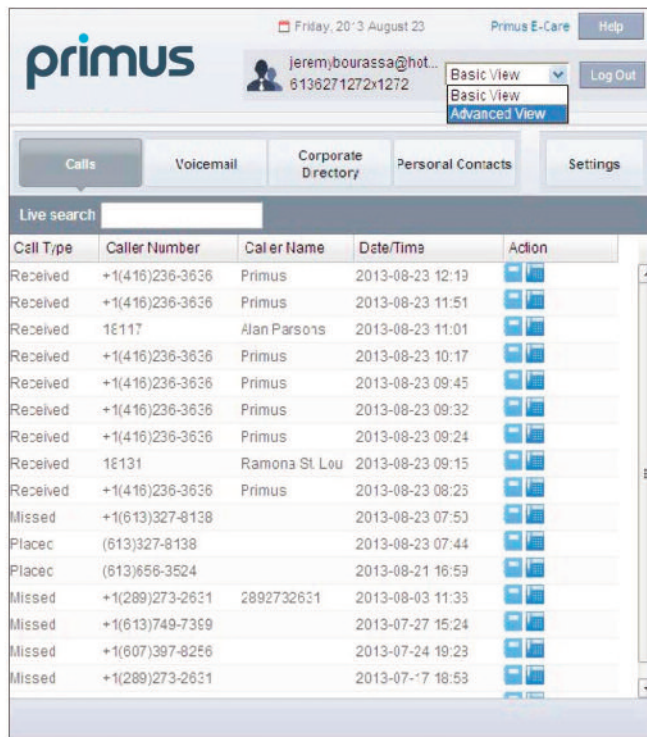
Password *

Remember me

Login

[I forgot my password](#)

2. Choose **Advanced View** in the drop-down menu in the top right corner.



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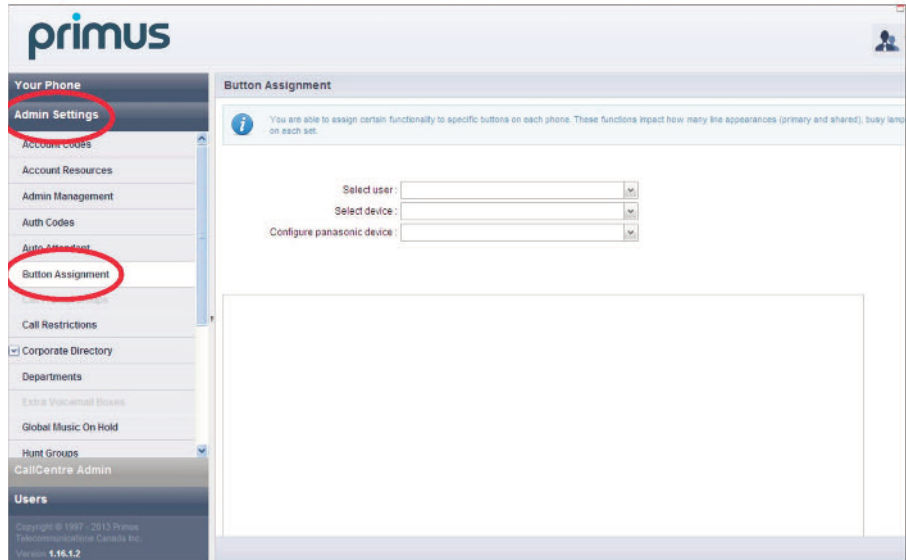
jeremybourassa@hot... 6136271272x1272 Basic View Basic View Advanced View Log Out

Calls Voicemail Corporate Directory Personal Contacts Settings

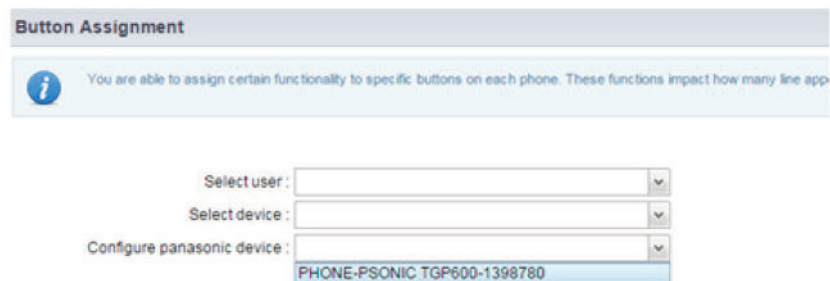
Live search

Call Type	Caller Number	Caller Name	Date/Time	Action
Received	+1(416)236-3636	Primus	2013-08-23 12:19	
Received	+1(416)236-3636	Primus	2013-08-23 11:51	
Received	16117	Alan Parsons	2013-08-23 11:01	
Received	+1(416)236-3636	Primus	2013-08-23 10:17	
Received	+1(416)236-3636	Primus	2013-08-23 09:45	
Received	+1(416)236-3636	Primus	2013-08-23 09:32	
Received	+1(416)236-3636	Primus	2013-08-23 09:24	
Received	16131	Ramona St. Lou	2013-08-23 09:15	
Received	+1(416)236-3636	Primus	2013-08-23 08:23	
Missed	+1(613)327-8138		2013-08-23 07:50	
Placec	(613)327-8138		2013-08-23 07:44	
Placec	(613)656-3524		2013-08-21 16:53	
Missed	+1(289)273-2631	2892732631	2013-08-03 11:33	
Missed	+1(613)749-7369		2013-07-27 15:24	
Missed	+1(607)397-8256		2013-07-24 19:23	
Missed	+1(289)273-2631		2013-07-17 18:53	

3. Click **Admin Settings** in the left-handside menu and click **Button Assignment**.



4. Under **Configure Panasonic device**, choose your Panasonic TGP600 device.



5. Assign a unique user to each “line” in the table.

Note: Lines represent the maximum number of users that the Panasonic device can accommodate and does not correspond to the number of call paths supported by the device.

Note: Multiple lines cannot be assigned to a single user. Lines can be left unassigned if you have fewer users than lines – it will have no impact on the functionality of your service.

Note: Assign lines in sequential order. For example, assign a user to line 1, then line 2, then line 3, and so on – not do skip a line, otherwise the system will generate an error.

- Assign any number of phones to each user by using the checkboxes. You can assign a wireless desk phone to a user, or a cordless handset, or any combination of phones. Most users will want to dedicate a phone to only one user.

Note: The Panasonic TGP600 can support up to 8 cordless handsets and/or wireless desk phones. If you have fewer than 8 phones, you can leave the extra phones unassigned (e.g. If you have only one phone, you can leave Phone 2 to 8 unassigned).

The screenshot shows a web interface titled "Configure Panasonic Device". It contains a table with columns for "Lines", "Assign", and seven "Handset" columns (Handset 1 through Handset 7). The rows represent "Line 1" through "Line 8", plus a "Default" row. Checkmarks are present in the "Assign" column for Line 1, Line 2, and Line 3, and in the "Handset 1" column for Line 1, "Handset 2" for Line 2, and "Handset 3" for Line 3. A "Save" button is located at the bottom right of the interface.

Lines	Assign	Handset 1	Handset 2	Handset 3	Handset 4	Handset 5	Handset 6	Handset 7
Line 1	Joe Masters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 2	John Small	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 3	Mike Johnston	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 4		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 5		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 6		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 7		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 8		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Default			2	3				

- Click **Save**.