



Customer Configuration: Panasonic TGP550/TPA50 Handset User Assignment Guide

The Panasonic TGP550 and additional cordless handsets (TPA50) can be assigned to a single HPBX user or multiple HPBX users. By default, the TGP550 and associated cordless handsets will be assigned to a single user; all the handsets will ring when an incoming call goes to the user's extension:



Alternatively, you can assign a single user to each handset:





You can also do a combination – some users can have two or more handsets assigned to them, while other users will just have a single handset.

The assignment of handsets to HPBX users is configured through the HPBX Online Portal.

ASSIGNING USERS TO HANDSETS

1. Login to the HPBX Online Portal (<https://voice.primus.ca/HPBX/>) using your administrator username (usually your email) and password.

EN FR Help

primus

User name *

Password *

Remember me

Login

I forgot my password

2. Choose **Advanced View** in the drop-down menu in the top right corner.

Friday, 20:3 August 23 Primus E-Care Help

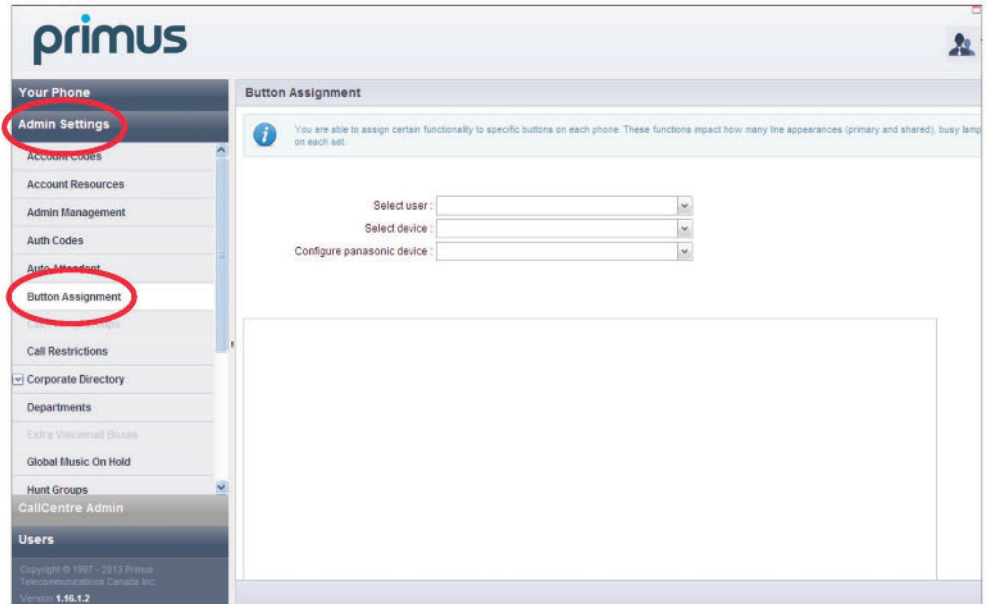
jerembourassa@hotmail.com 6136271272x1272 Basic View Basic View Advanced View Log Out

Calls Voicemail Corporate Directory Personal Contacts Settings

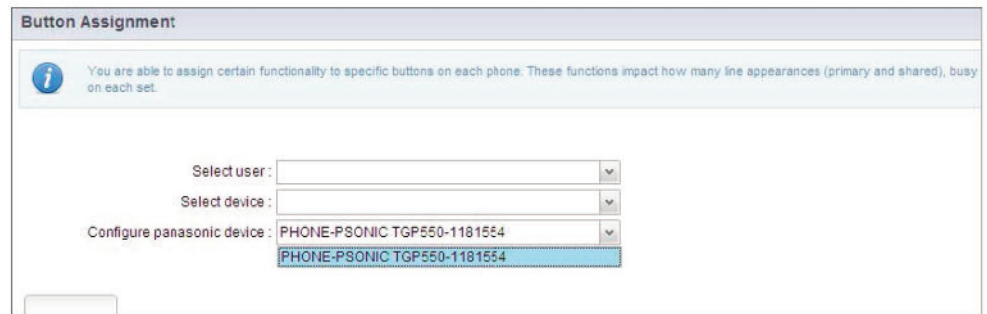
Live search

Call Type	Caller Number	Caller Name	Date/Time	Action
Received	+1(416)236-3636	Primus	2013-08-23 12:13	
Received	+1(416)236-3636	Primus	2013-08-23 11:51	
Received	18117	Alan Parsons	2013-08-23 11:01	
Received	+1(416)236-3636	Primus	2013-08-23 10:17	
Received	+1(416)236-3636	Primus	2013-08-23 09:45	
Received	+1(416)236-3636	Primus	2013-08-23 09:32	
Received	+1(416)236-3636	Primus	2013-08-23 09:24	
Received	18131	Ramona St. Lou	2013-08-23 09:15	
Received	+1(416)236-3636	Primus	2013-08-23 08:25	
Missed	+1(613)327-8138		2013-08-23 07:50	
Placec	(613)327-8138		2013-08-23 07:44	
Placec	(613)656-3524		2013-08-21 16:59	
Missed	+1(289)273-2621	2892732621	2013-08-03 11:35	
Missed	+1(613)749-7369		2013-07-27 15:24	
Missed	+1(607)397-8256		2013-07-24 19:23	
Missed	+1(289)273-2621		2013-07-17 18:58	

3. Click **Admin Settings** in the left-hand side menu and click Button Assignment.



4. Under **Configure Panasonic device**, choose your Panasonic TGP550 device.



5. Assign a unique user to each “line” in the table.

Please Note:

1. Lines represent the maximum number of users that the Panasonic device can accommodate and does not correspond to the number of call paths supported by the device.
2. You cannot assign multiple lines to a single user. Lines can be left unassigned if you have fewer users than lines – it will have no impact on the functionality of your service.

- Assign any number of handsets to each user by using the checkboxes. You can assign a corded handset base unit to a user or a cordless handset or multiple handsets. Most users will want to dedicate a handset to only one user.

Please Note:

Please Note: The Panasonic TGP550 can support up to 6 cordless handsets. If you have fewer than 6 cordless handsets, you can leave the extra handsets unassigned (e.g. if you have only one cordless handset, you can leave Handset 2 to 6 unassigned).

The screenshot shows a web interface titled "Configure Panasonic Device". It contains a table with columns for "Lines", "Assign", "Base", "Handset 1", "Handset 2", "Handset 3", "Handset 4", "Handset 5", and "Handset 6". Below the table is a "Default" field and a "Save" button.

Lines	Assign	Base	Handset 1	Handset 2	Handset 3	Handset 4	Handset 5	Handset 6
Line 1	J Bourassa	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 2	A Paul	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 3	J Wells	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 4		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 5		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 6		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 7		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Line 8		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Default

Save

- Click **Save**.